



Member IAF & ILAC  
IAF MLA  
for QMS, EMS & Product  
ILAC MRA for Inspection  
PAC MLA for FSMS

*National Accreditation Board  
for Certification Bodies*

03 January 2019

<b>Independent Assessment of Accreditation Services</b>
<b>Inspection Body's Feedback on Accreditation Services from NABCB</b>

**TO WHOM SO EVER IT MAY CONCERN**

Quality Council of India (QCI) and National Accreditation Board for Certification Bodies (NABCB) is conducting an independent national survey for all the Inspection Bodies (IBs) operating in India. This survey is open for all the accredited and non-accredited IBs.

Inspection as a service is a very important area to uphold quality for the benefits of the citizens. With our vision to strengthen quality for more than 1 billion citizens, we are keen to understand the changing needs for operating IBs in the country and align their processes and systems to rightly cater needs of the market and raise the bar for quality.

Your organization is a respectable IB and we request your time in taking this survey. **A summary report of the survey results shall be shared with you to allow benchmark with other IBs in the country.**

This survey is independently conducted by pManifold, a specialized customer research company. The survey will take about 10 minutes of your time. The findings from this survey will only be reported in an aggregate manner and no individual responses will be mentioned. All responses collected will be kept strictly confidential.

For clarification or support feel free to contact Rehan Sheikh at [rehan.sheikh@pmanifold.com](mailto:rehan.sheikh@pmanifold.com) or +91-9028125650. From NABCB, you can contact Mr. Mrutunjay Jena at [mjena.nabcb@qcin.org](mailto:mjena.nabcb@qcin.org)

Thanking you

Sincerely yours,

**(Mrutunjay Jena)**

**Joint Director**

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